

BAYVIEW HOTELS & RESORTS, NEW ZEALAND

HOTEL ENVIRONMENTAL POLICY

The management and staff of BAYVIEW CHATEAU TONGARIRO believe that as part of our goals as the premiere hotelier company in the RUAPEHU REGION, we must lead not only economically, but environmentally and socially as well. The company understands that it is in a prominent position to affect the environment in RUAPEHU. Our objective is not only to sustain our environment for our descendants but also to rehabilitate the damage previously done. To this end, we've developed an environmental plan and welcome your support for this initiative. Most of our guests want to help, so we invite you to join with us by enjoying our hotel and location and understanding our environmental policy.

We believe that our corporate responsibility goes beyond our proprietary borders and we endeavor to co operate with our neighbors and our suppliers to develop our business in a sustainable manner. Every effort will be made to conserve resources throughout our operations. Our purchasing department will seek products and services of local origin and that are environmentally benign.

We choose to hire local whenever possible. Our success will be determined on a yearly basis with a commitment to improve. Furthermore, the company will not only meet existing environmental laws and regulations, but go beyond the status quo and seek techniques and approaches that position us ahead of our competition.

Some energy and water savings we undertake

Bayview Chateau Tongariro is reducing our demand on energy by

- Offering you key cards which switch off appliances when you are out in our Tongariro Wing..
- We offer a towel and linen change option through our 'conserve water' cards in rooms which are used to provide information and act as reminders and encourage further participation in eco activities and for reduction of towel use which ensures you're helping the environment by reducing energy and water use.
- We buy local produce where possible to reduce transport emissions.
- When replacing worn-out appliances we change to energy-efficient models.
- Low-energy light bulbs are installed in rooms where fixtures allow and where possible in public areas. Where possible we have switched to compact fluorescent light bulbs (CFLs).
- Energy-efficient timers are installed on exterior lighting/motion sensor equipment.
- Repair – maintenance team repair all current plant and machinery onsite if possible to avoid sending broken item to landfill
- Ecotidy cards in rooms to encourage guests to reduce water, energy and cleaning products by only have their room tidied.
- Ensuring we've installed devices in taps and shower heads to reduce water volume without compromising on quality.

Waste reduction

We live in a World Heritage National Park and are committed to reducing our waste that needs to be removed or impacts on the environment. For Example our Eco Tidy door hangers are made from a natural product SAVANNAH NATURAL ART PAPER. Specs for this stock from the merchants a recycled art paper made from recycled fibrous residue from processed sugar cane. Other waste reducing activities are:

- We are introducing a recycling area by our motel units to enable you to recycle your garbage that will in turn be transported to our village recycling station.
- Internally we reducing the amount of waste going to landfill by separating it for recycling.
- Our takeaway containers are made of a recycled paper pulp material.
- Paper reduction in workplace - Printer's default set to double-sided for most printing.
- Buy locally sourced produce where possible to both support local community and to reduce transport costs.
- Recycle bins in office and staff accommodations as well for paper/Plastic and other
- All new printed items where possible will be using a sustainable resource using ecoStar paper.
- Recycle all food scraps by sending to local organic pig farm
- Recycle waste oil by supplying a biodiesel producer with our old oil from fryers and vats
- Rethink! Before buying something, we now think about the impact and 'green' value of the item.
- Our oil from our restaurants and cafes is collected and used for bio diesel and our food scraps are collected by a local farmer for his pigs.

Pollution reduction

We are helping to reduce pollution of waterways/noise/air/light by:

- Using only biodegradable or non-toxic cleaning products.
- Washing our vehicles at a designated area set by DoC grass so cleaning products doesn't enter drains.
- Ecobags are used in rubbish tins in rooms. These bags break down quickly in landfills.
- Corn bottles have been purchased for our minibar waters for guests to purchase which will reduce the waste in landfills as these break down within 12 months.

- Carpooling – when management staff need to travel in work vehicles to other properties we try to ensure we carpool and have meetings on same day to avoid extra use. i.e. Hotel manager & Marketing Manager will combine travel & Appointments.
- Hotel vehicles regularly maintained & tuned to ensure in peak running condition.
- Use of old cloths for cleanup instead of paper products reducing the use of paper products (one sponge/cloth can last the equivalent of 17 rolls of paper towels- source <http://www.redbookmag.com>)

Wise purchasing and conservation examples

We participate in a wise purchasing programme and supporting wildlife conservation/regeneration of native/renewable forests by

- Ensuring all printed material and products are sustainably sourced where possible.
- Planting trees and shrubs planted in all areas of garden which are native to this area and all non-native species/plants removed.
- If trees are removed, they are composted and reused as mulch on property or used for firewood in hotel.
- Species at Risk (Golden Mistletoe from official list) protected/restored and a sign is currently being made to advise and inform of the importance of this species that will be located below the mistletoe paid by the hotel.
- Plus production of DLE flyers will be paid for by the hotel and available both at visitors' centre and in hotel.
- Purchasing locally, which helps reduce carbon emissions from transport.

Community examples

One of the strong focus' as part of a small community is our understanding that our property is well known in the larger local community and as such we have quite a strong participation in various projects such as.

- Donating supplementary products or furniture to local charities/schools.
- Sponsorship of a large number of community groups & Schools with accommodation voucher support.
- Plan and hold events at Hotel owned tavern for village residents and staff to enjoy. Live acts & music.
- Hire local staff where possible to grow community
- Training program implemented to benefit and grow staff & community (Finalist: 2008 HSI Excellence in Training; Winner: 2006 HANZ Excellence in Training & Staff Development)
- Work with DoC management plan to ensure sustainable practices are carried out within the village and community
- Guest amenities are donated to the local women's refuge where possible along with surplus/ old branded items.
- Donate old computers etc to local schools
- Reuse – Old furniture is donated to staff accommodation or given to local charity such as school or National Park Progressive Association for their community Hall project

Our policy towards the environment will be readily available and promoted to our business partners and guests. Growth of our company depends on our abilities to minimize or eliminate our impacts on our surroundings. Our ultimate success depends on the environment of NEW ZEALAND, without a beautiful country, our customers will cease to come. Our company's future and the future of our environment are interconnected.

We hope you'll join with us to help us in achieving our goal.